



201 Bleecker Street | Utica, New York 13501 | 315.738.1083 | [TheCenterUtica.org](http://TheCenterUtica.org)

## About Our Trainer

Trainer Shana Pughe Dean has over 14 years experience working with immigrant and refugee populations. In addition to her role as Training Manager, she also oversees Tone – the translation department at The Center – and previously managed Compass Interpreters. She has been delivering Cultural Competency programs for over 8 years and presented at national conferences. Shana holds a B.A. in International Relations from Utica College with a concentration in Spanish and Human Rights, and an M.A. from Maxwell School at Syracuse University, focusing on international organizations and foreign policy.

## Career Highlights

- Presenter, American Translators Association Conference | 2016, 2018
- Presenter, Study Group on Language and the UN Symposium | 2018
- Presenter, National Refugee Health Conference | 2012, 2013
- Chair, Health Literacy Sub-Committee, Literacy Coalition of HoC | 2013
- Presenter, New York State School Boards Association Conference | 2012

## Training

- American Translators Association Conference | 2015-2018
- CNY Talent Development (CNY ATD), Train the Trainer | 2018
- Welcoming Economies Convening, Syracuse, NY | 2017
- New York State School Boards Association Conference | 2011, 2012, 2013