



### Volunteer Role: Health Access Mentor

Time Commitment: 3-6 hours a week, Monday-Friday usually between the hours of 9am-5pm, as needed. As familiarity with clients needs increases, appointments can be scheduled around volunteer and client's needs.

### Requirements To Volunteering:

- Willingness to Provide Transportation to Clients
- Reliable Transportation
- Clean Driving Record
- Valid Driver's License
- Attendance to Health Access Advocacy Training at MVRCR
- Willingness to be in regular contact with client and relevant MVRCR Staff
- Working knowledge of healthcare resources ideal, but not required
- Adherence to Strict Patient and Client Confidentiality
- Required Shadowing Experience with an experienced Team Lead Volunteer

### Role:

The Health Access Advocacy Volunteer will work with the MVRCR Health Access Coordinator and Volunteer Coordinator assisting clients or families with Special Medical issues or mentorship with other high level needs within healthcare, wellbeing and community navigation. Roles within this position are most likely to include client transportation to and from medical or other appointments around the local area, advocating for and confirming language support as needed at appointments, filling any prescriptions or following up on needs associated with appointments.

Mentors should also consider incorporating activities that aid in empowering clients to navigate the community on their own, including keeping a planner or calendar and keeping up to date on appointment needs, managing medications safely, learning the local bus system and others as needed.

Volunteers will be required to complete an in person training on MVRCR services and policy, effective advocacy practice and confidentiality. Mileage for transportation is reimbursable through MVRCR with a submission of a Mileage Tracking sheet found with the Volunteer Coordinator.